

Respondus LockDown Browser – Student Setup Guide

1. Download the Correct Version

Your school provides a unique installation link. To get it:

- Open Canvas → Go to a quiz that requires LockDown Browser.
- If not installed, Canvas displays the correct download link.

Use only that link. Do not use generic downloads.

2. Install on Your Device

Supported: Windows, Mac, and sometimes iPad (if enabled).

Not Supported: Phones, most Chromebooks (unless your school allows the extension).

Close all programs before starting the exam.

3. Launch LockDown Browser

Open the LockDown Browser app from your computer.

It will automatically block:

- Other browsers
- Screen-sharing and recording tools
- Messaging or communication apps

4. Log In to Canvas Through the Browser

Once LockDown Browser opens:

- Log in to Canvas inside the app.
- Navigate to your exam. Exams only open from inside LockDown Browser.

5. If Respondus Monitor Is Required

You may be asked to complete:

- System check

- Webcam and microphone check
- Student photo and ID verification
- Optional room scan

Complete all steps to unlock the exam.

6. Take the Exam

The test will open in locked full-screen mode.

You cannot leave or open other applications until the exam is submitted.

7. Troubleshooting Tips

- If it won't launch: close Zoom, Teams, Discord, screen recorders, and antivirus overlays.
- If camera doesn't work: quit apps using the camera.
- If you installed the wrong version: uninstall and reinstall using your school's link.

For more details, contact your institution's technical support.